# Senses Scale and 12 Quality Criteria

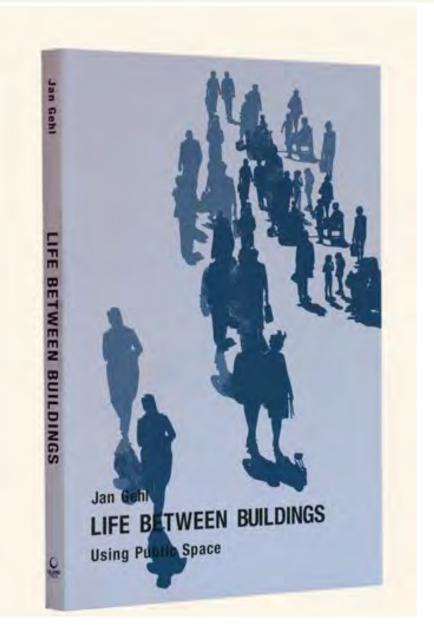
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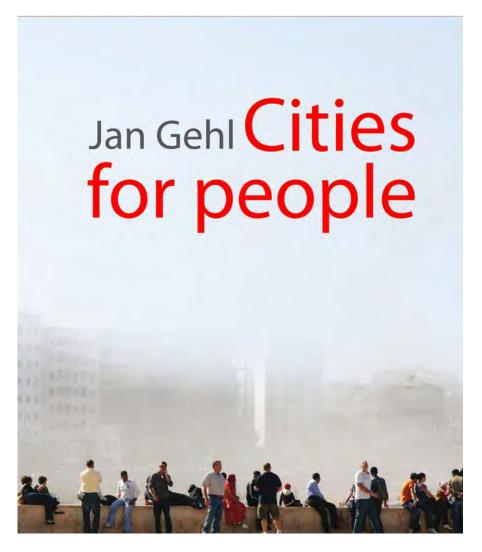


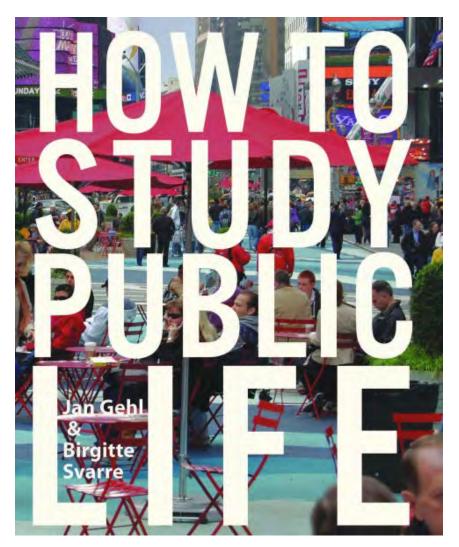






First edition 1971





2010 2013

# Design of cities affects our behavior



# The intersection of built form and public life



#### **Physical space**

- + Infrastructure
- + Streets and public open space
- + Buildings



#### Life

- + Behavior and use patterns
- + Culture
- + Commerce, exchange, free-time

## Liveability starts with understanding peoples behavior and needs







#### **Cultures are different...**



#### **Climates are different...**



## But many aspects of peoples behaviour are universal



## But many aspects of peoples behaviour are universal



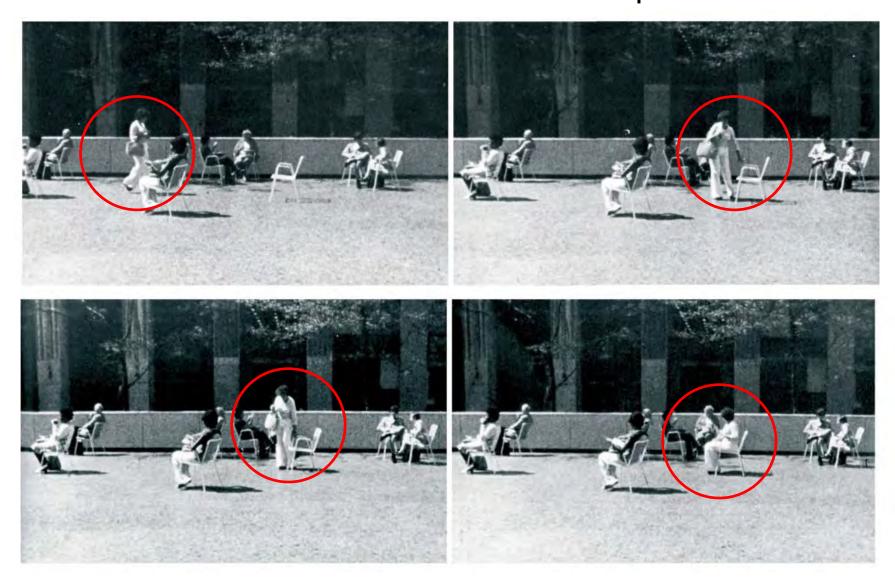
#### **Humans are social creatures**







## William H. Whyte "The Social Life of Small Urban Spaces"

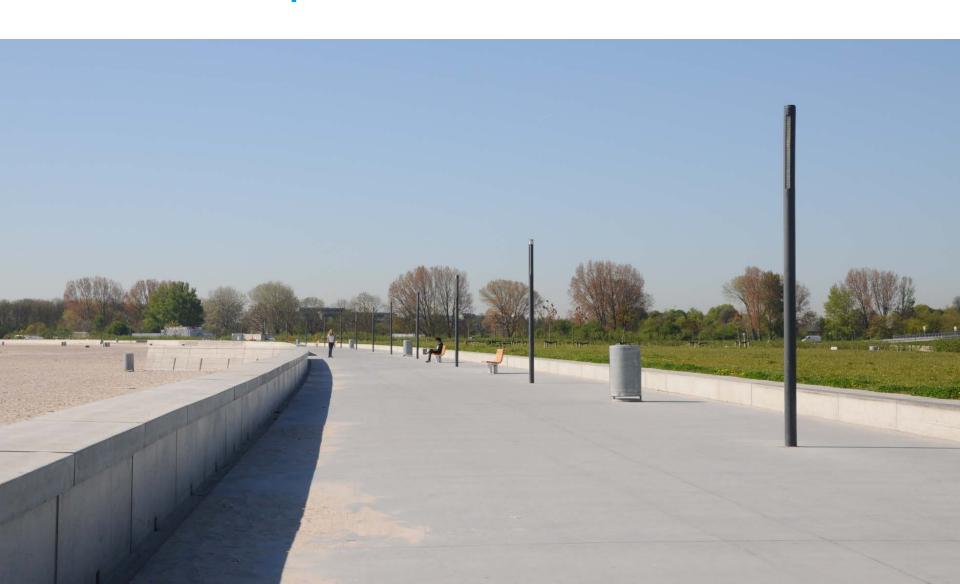


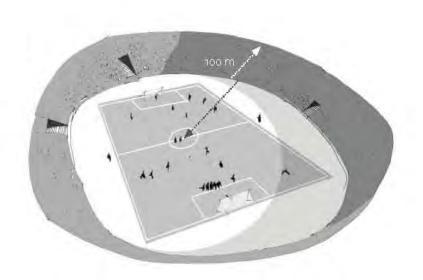


## Social distances Distance 100 - 0,5m

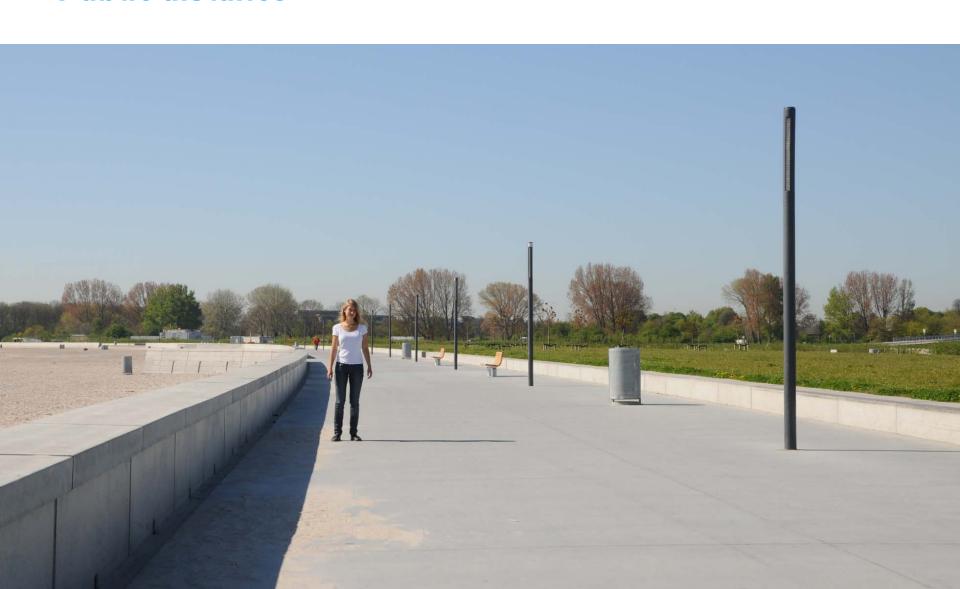


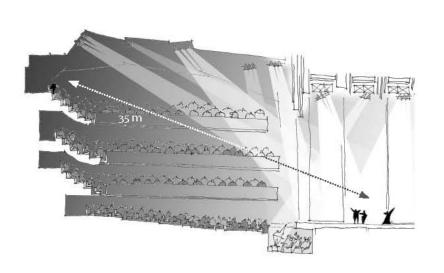
## Distance: 100m Movement and posture



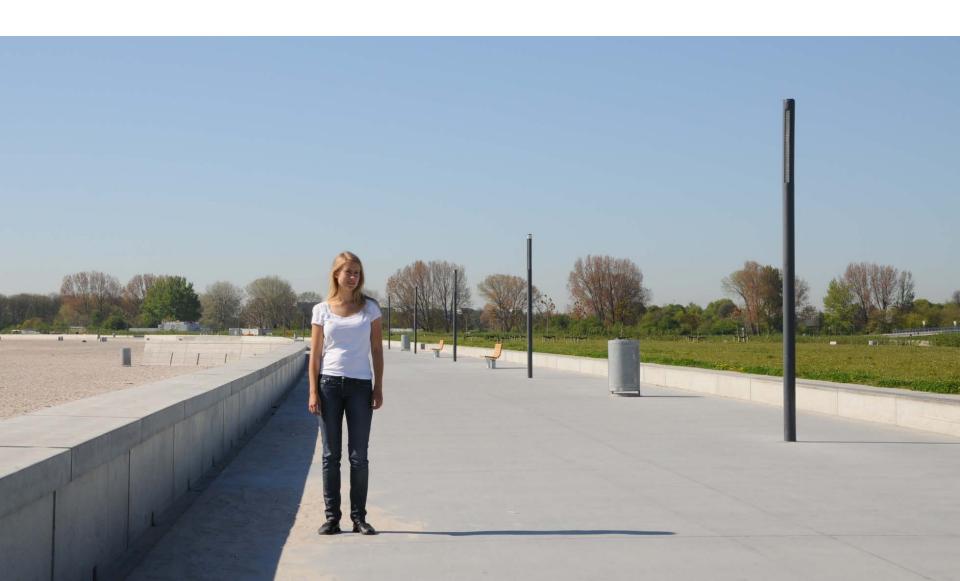


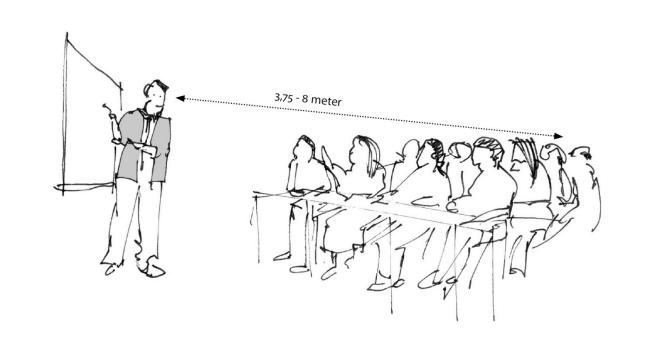
## Distance: 20m Public distance



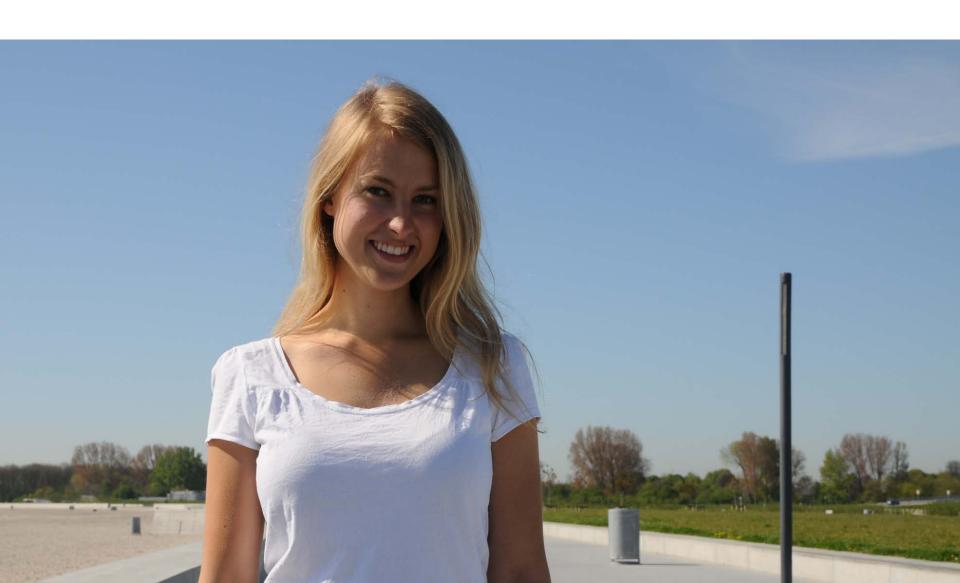


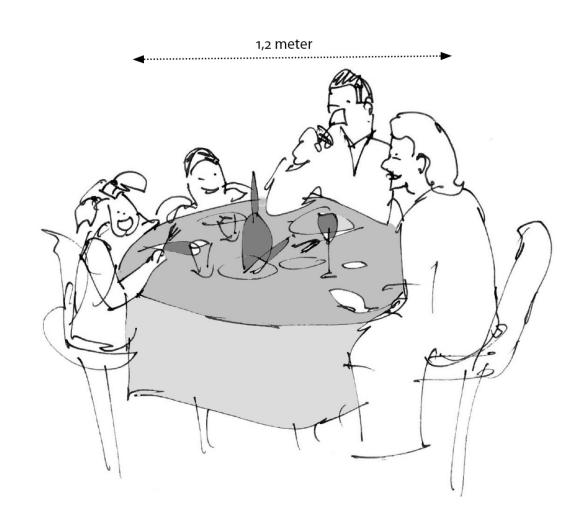
## Distance: 10m Facial expression and emotions





## Distance: 2m Personal distance and conversation

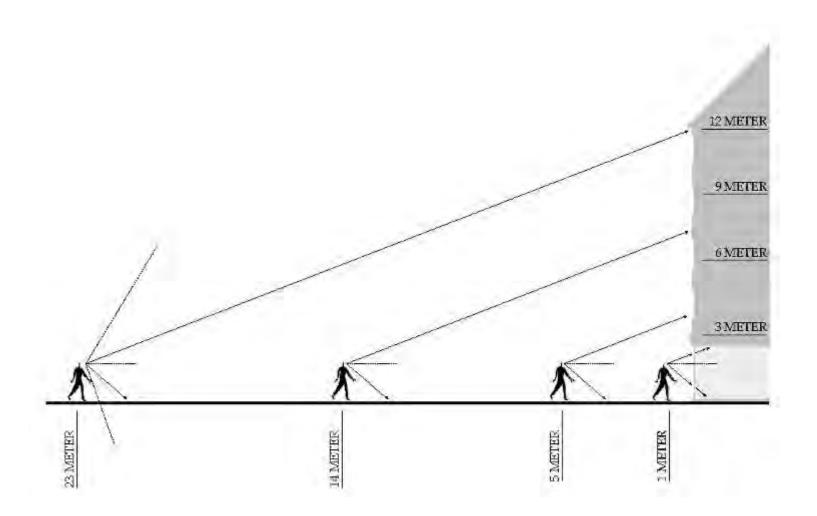




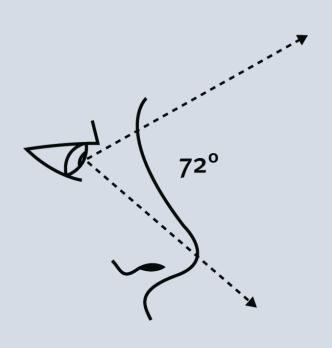
## Distance: 0,5m Intimate and sensitive distance



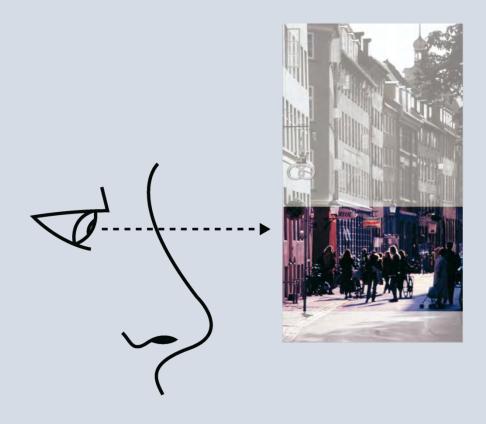




#### 75% of all impressions are through eyesight

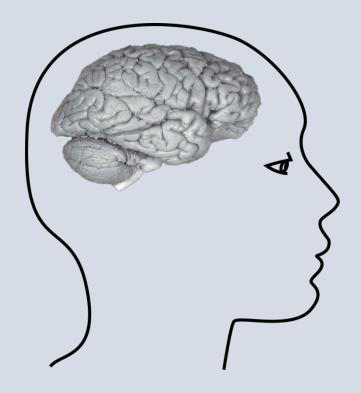


## We experience the environment at eye level



#### We need a lot of stimulus

1000 stimulus per hour = 1 per every 4 seconds









## Human senses are a necessary planning consideration





## Small scale 3km/h architecture Human scale, many details, interaction





We are still homo sapiens Walking speed: 2 miles/hour









Quality of physical environent  ${\sf Good}$ Poor Nesseccary activities Optional activities Social activities







Illustration from Jan Gehl, Life Between Buildings

### **Human scale**



# Small scale: Sometimes the answer is an expansion of the sidewalk on the sunny side

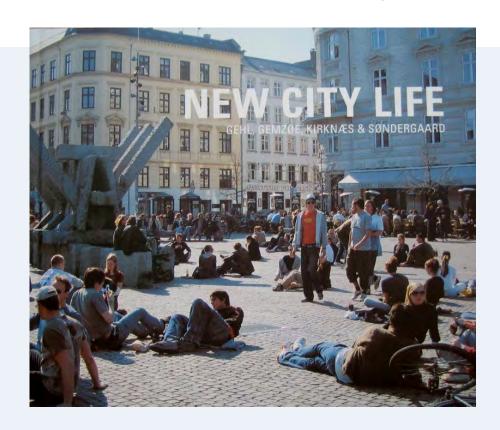


- 1. Senses and scale
- 2. 12 quality criteria a tool for evaluation of urban spaces
- 3. 12 quality criteria tools live on Vesterbro a group excercise

### 12 Quality criteria for public spaces



### ....examples from Copenhagen, New City Life (2006)



The 12 quality criteria applied

#### Two public spaces in Copenhagen

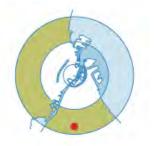
Kay Fisker's Square: 8,000 pedestrians per day.

Open, windy, large scale Benches and café chairs: 0

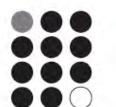
Average number of people present: 19

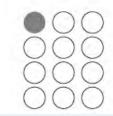
Strædet: 8,000 pedestrians per day. Nice micro climate, human scale Benches or café chairs: 372.

Average number of people present: 258













Kay Fiskers Plads, Ørestad, Copenhagen

Strædet, Copenhagen



### Low speed reduces the number of accidents

#### Protection against traffic and accidents – feeling safe

Protection for pedestriansEliminating fear of traffic



### Everybody should feel safe





# Everybody should be safe ...and not only in theory

Traffic segregation does not provide safety even though it might be perceived as safe



### The perception of safety

#### Protection against crime and violence – feeling secure

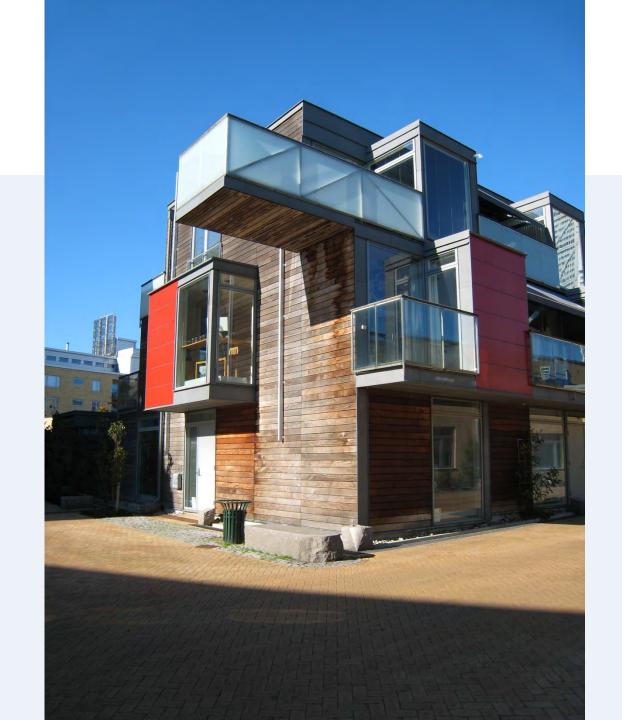
- · Lively public realm
- · Eyes on the street
- Overlapping functions day and night
  - · Good lighting



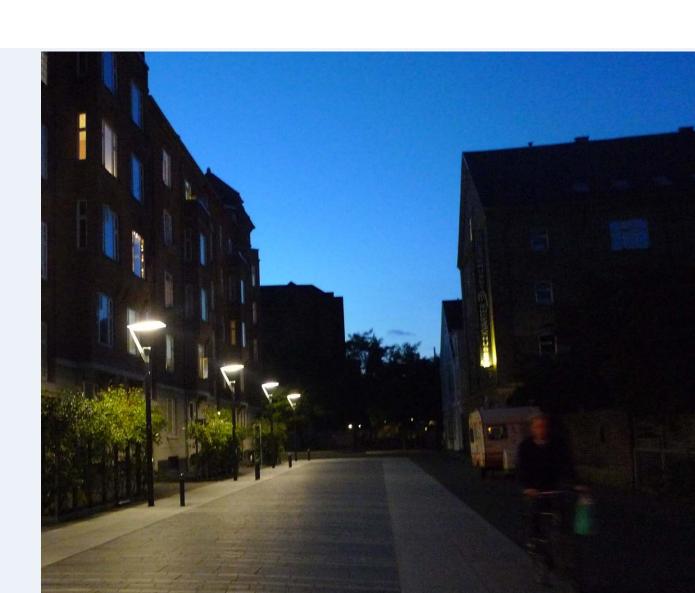




Safety: Modern eyes on the street



### Safety: Overlapping functions



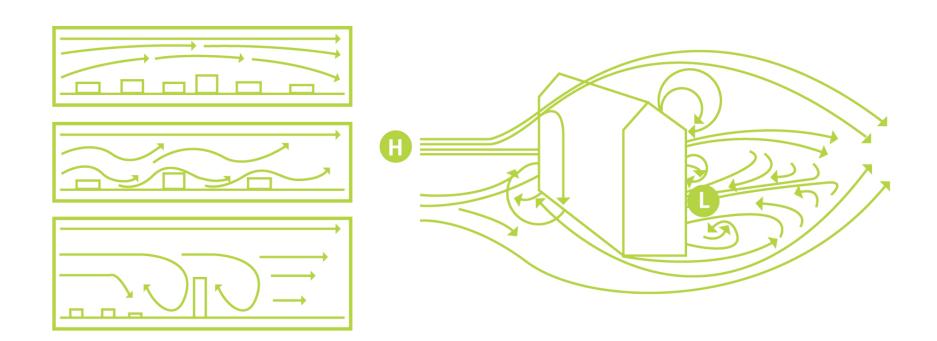
### Prioritize comfort – create protection from wind...

## Protection against unpleasant sensory experiences

- ·Wind
- · Rain/snow
- · Cold/heat
- · Pollution
- · Dust, noise, glare



#### Micro climate





### Micro climate







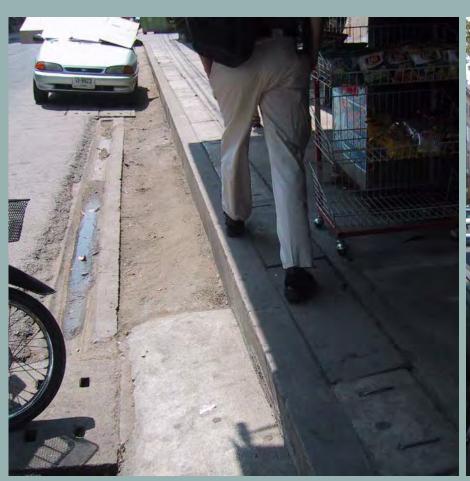




Not too narrow ...or filled with parked cars

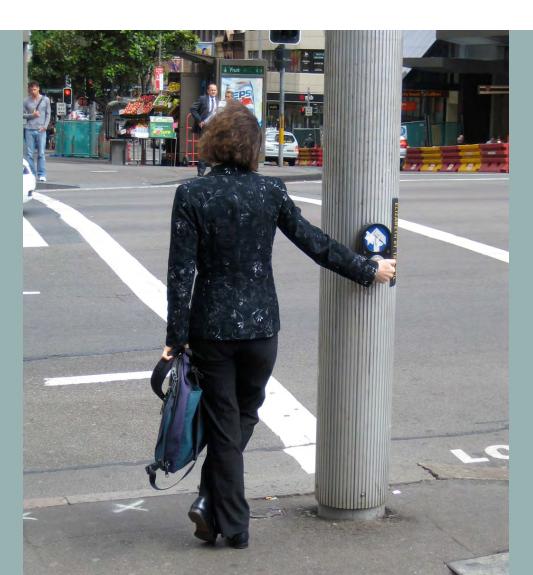








Avoid long waiting times



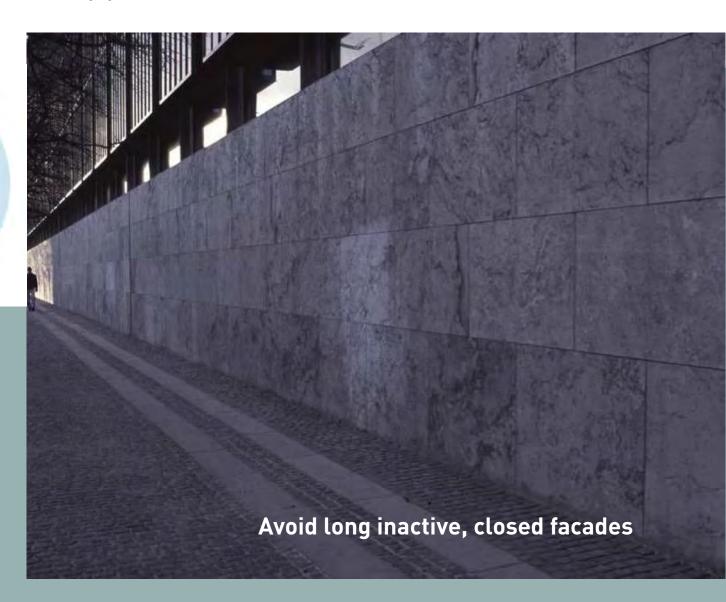
People prefer ramps



### Create opportunities to stand and stay

#### Opportunities to stand/stay

Edge effect/attractive zones
 for standing/staying
 Supports for standing
 Facades with good details that
 invite staying



### Create opportunities to stand



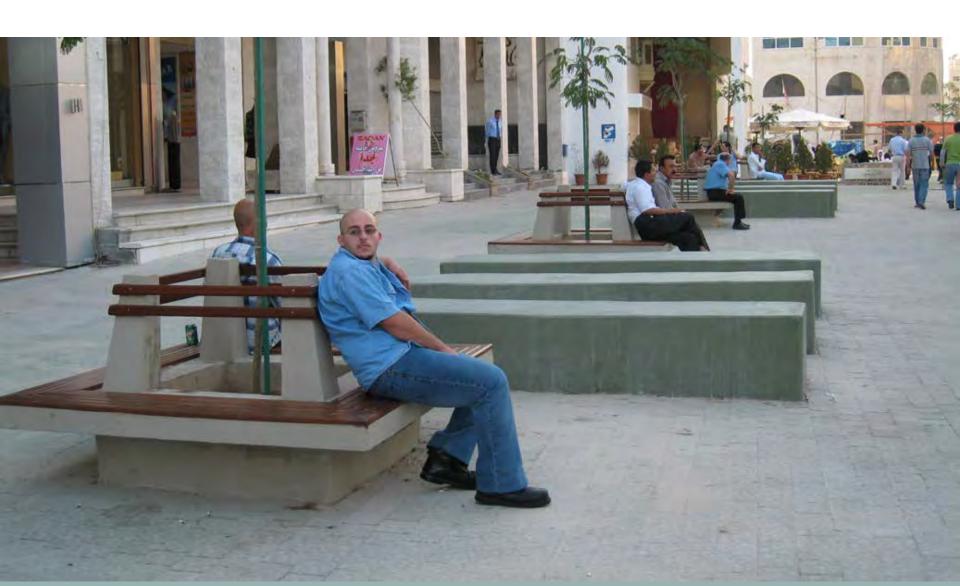
### Create opportunities to sit

#### Opportunities to sit

- · Zones for sitting
- Utilizing advantages: view, sun, people
- · Good places to sit
- · Benches for resting



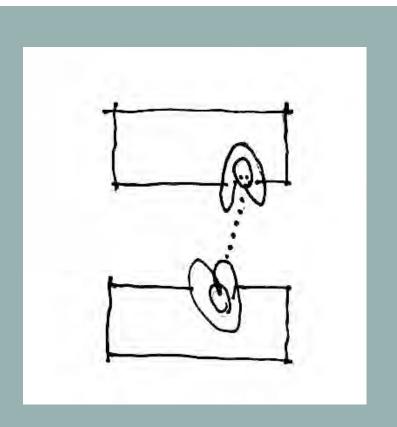
## Give people options



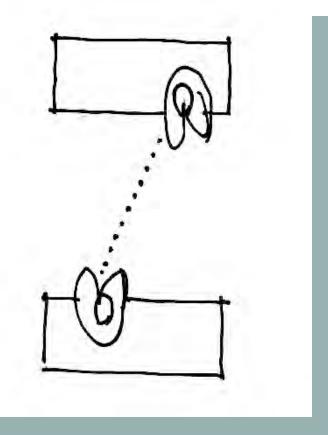
### Give people options



### Fixed social distances - Benches facing each other

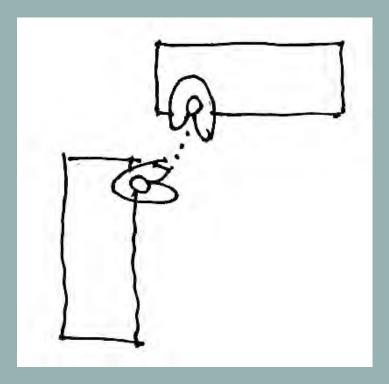


Good for talking, but too close for strangers

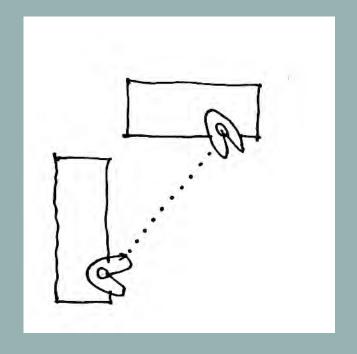


Good for strangers, but too far for talking

# Flexible social distances - Benches placed perpendicular

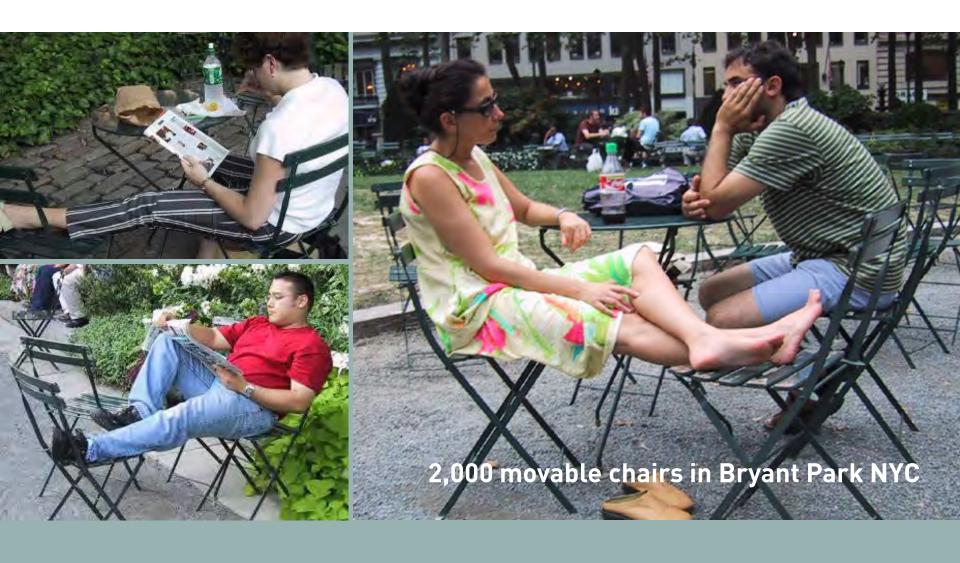


People can choose to sit close for conversation



....or to sit further away to stay private

### Opportunity to sit at a table



### Create opportunities to sit

Secondary seating



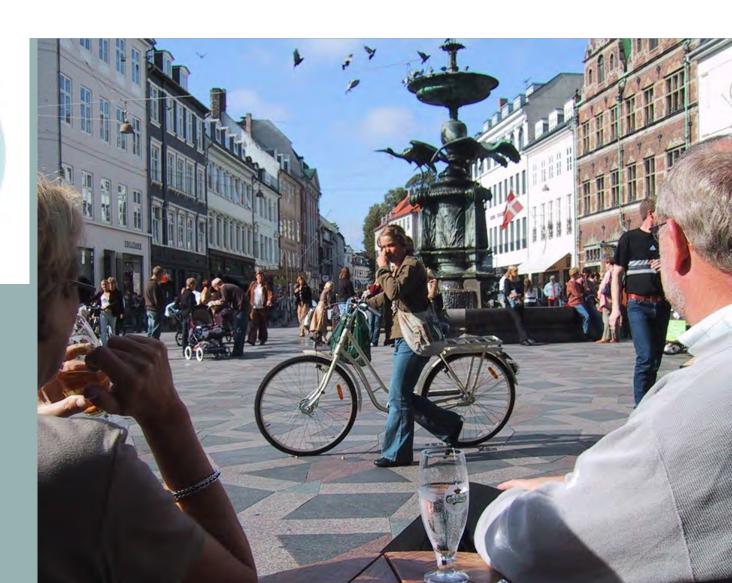
### Give people opportunities to relax



### Give people something interesting to look at

#### Opportunities to see

- · Reasonable viewing distances
- · Unhindered views
- Interesting views
- ·Lighting (when dark)



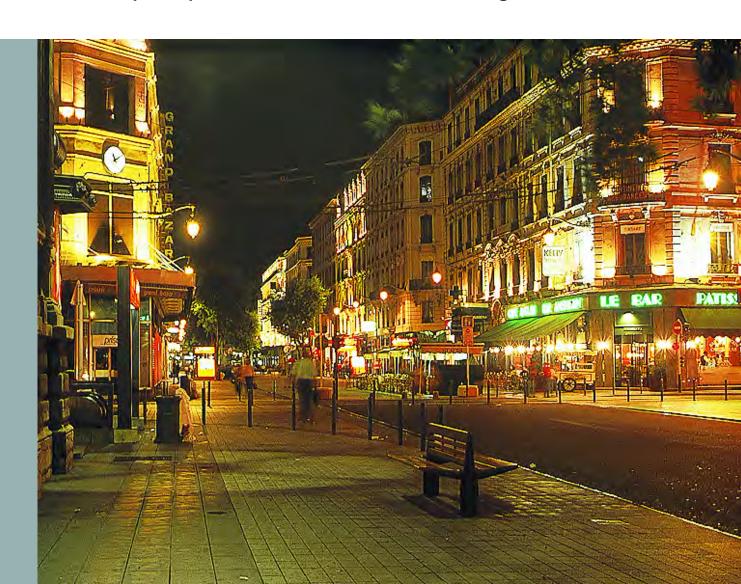
## Give people something interesting to look at

Avoid uninspiring views



## Make sure people can see and navigate

Lighting in the evening and at night



## Give people opportunities to sit



## Give people peace from the noise of the city

## Opportunities to talk and listen

Low noise levels
 Street furniture that provides 'talkscapes'



## Less noise, more people staying Dronning Louise's Bridge



## Create opportunities for play and exercise

## Opportunities for play and exercise

- · Physical activity, exercise
- · Play and street entertainment
  - · By day and night
  - · In summer and winter



## An active city – 24/7



## An active city – All year





#### THE 12 KEY QUALITY CRITERIA

Protection against traffic and accidents – feeling safe

- Protection for pedestrians Eliminating fear of traffic Protection against crime and violence – feeling secure

- Lively public realm Eyes on the street Overlapping functions day and night - Good lighting Protection against unpleasant sensory experiences

- Wind Rain/snow Cold/heat Pollution Dust, noise, glare

Opportunities to walk

Room for walking Interesting facades No obstacles Good surfaces Accessibility for everyone Opportunities to stand/stay

 Edge effect/attractive zones for standing/staying Supports for standing
 Facades with good details that invite staying Opportunities to sit

Zones for sitting Utilizing advantages: view, sun, people Good places to sit Benches for resting

Opportunities to see

Reasonable viewing distances - Unhindered views Interesting views Lighting (when dark) Opportunities to talk and listen

Low noise levels
Street furniture that provides 'talkscapes'

Opportunities for play and exercise

Physical activity, exercise Play and street entertainment By day and night In summer and winter

Buildings on designed to red

Scale

Opportunities to

Opportunities to

Positive sensory

Response to red

Opportunities to

Positive sensory

Response to red

Opportunities to

Positive sensory

Response to red

Opportunities to

Positive sensory

Response

Response

Positive sensory

Response

Positive sensory

Response

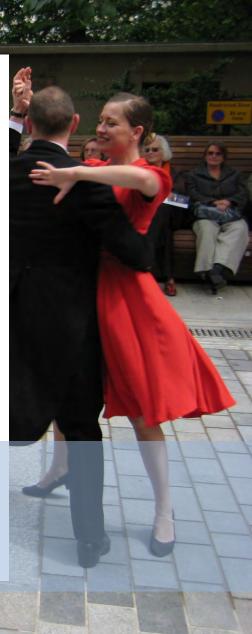
Response

Positive sensory

Response

Resp

NIOVMENT



#### Scale

· Buildings and spaces designed to human scale



Avoid large scale overdimensioned public spaces



Streets and urban spaces in a human scale



Units and buildings in a human scale



## Make room for sunshine...

Opportunities to enjoy the positive aspects of climate

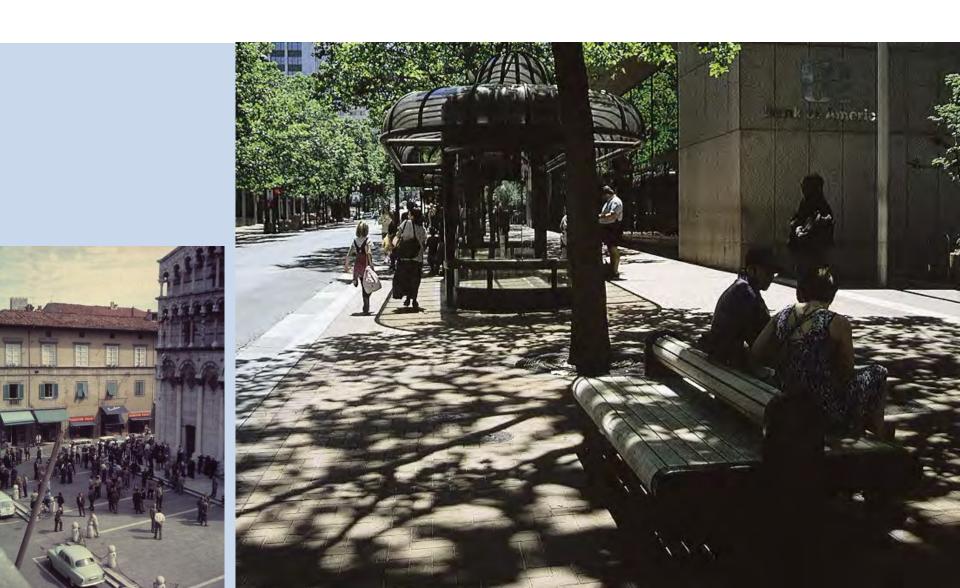
· Sun/shade

· Heat/coolness

· Shelter from wind/breeze



## ...or for shadow when needed



## Make the public spaces beautiful and inspiring

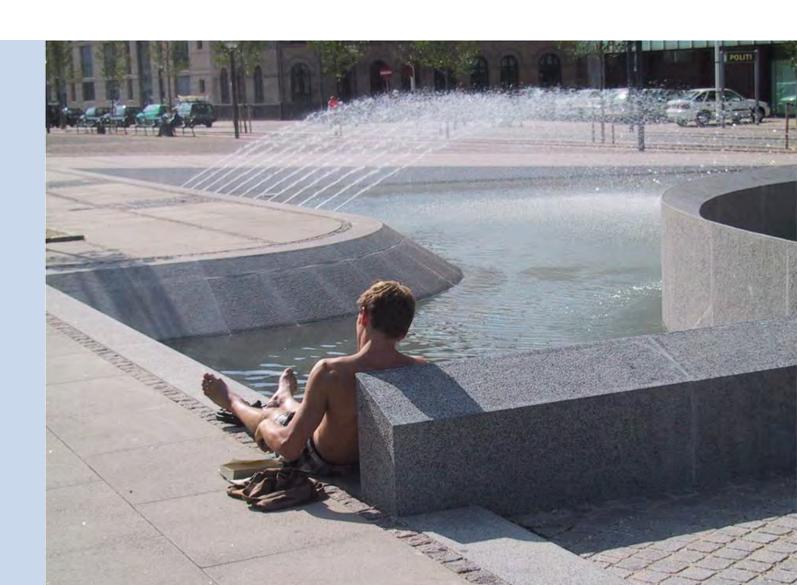
## Positive sensory experience

- · Good design and detailing
  - · Good materials
    - · Fine views
  - · Trees, plants, water



## Make the public spaces beautiful and inspiring

Enjoyment Water... Greenery... Art...

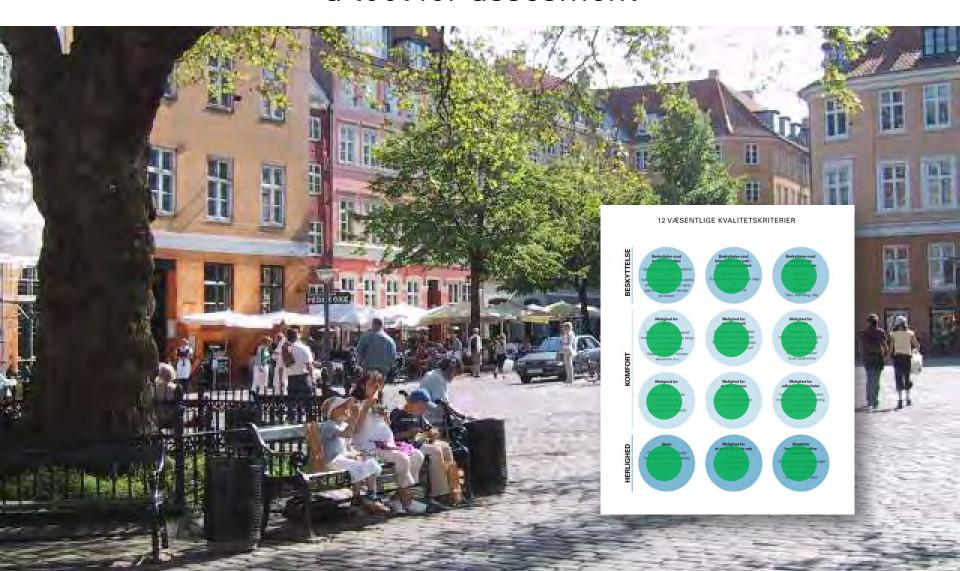


## Make the public spaces beautiful and inspiring

Good design



# The 12 key quality criteria a tool for assesment



- 1. Senses and scale
- 2. 12 quality criteria a tool for evaluation of urban spaces
- 3. 12 quality criteria tools live on Vesterbro a group excercise

## 12 Quality criteria

#### Protection against traffic and accidents - feeling safe

- Protection for pedestrians - Eliminating fear of traffic

#### Protection against crime and violence - feeling secure

- Lively public realm
- Allow for passive surveillance - Overlapping functions day and night
  - Well lit / lighting in human scale

#### Protection against unpleasant sensory experiences

- Wind/draft
- Rain/snow
- Cold/heat
- Pollution
- Dust, noise, glare

#### Opportunities to walk

- Room for walking - Interesting facades
- No obstacles
- Good surfaces
- Accessibility for everyone

#### **Opportunities** to stand/stay

- Attractive & functional edges
- Defined spots for staying - Objects to lean against or stand next to
- Facades with good details that invite staying

#### Opportunities to sit

- Defined zones for sitting
- Pleasant views, people watching - Good mix of public
  - and café seating
  - Resting opportunities

#### Opportunities to see

- -Reasonable viewing distances
- Unhindered views
- Interesting views -Lighting (when dark)

#### Opportunities to talk and listen

- Low noise levels
- Public seating arrangements conducive to communicating, 'talkscapes'

#### Opportunities for play and exercise

- Allow for physical activity, exercise, play and street entertainment
- Temporary activities (markets, festivals, exhibitions etc)
  - By day and night - In summer and winter

#### Dimensioned at human scale

- Dimensions of buildings & spaces in observance of the important human dimension in relation to senses, movements, size and behaviour

#### Opportunities to enjoy the positive aspects of climate

- Sun/shade - Heat/coolness - Shelter from wind/breeze

#### Aesthetic qualities + positive sensory experience

- Good design and detailing - Good materials
- Fine views/vistas
- Rich sensory experiences: trees, plants, water



Gehl Architects Masterclass June 17, 18 & 19 - 2015

## 12 Quality criteria

Name \_\_\_\_\_\_\_Place \_\_\_\_\_\_\_

PROTECTION

Protection against traffic and accidents — feeling safe Protection against crime and violence – feeling secure Protection against unpleasant sensory experiences

Opportunities to walk Opportunities to stand/stay Opportunities to sit

Opportunities to see

Opportunities to talk and listen

Opportunities for play and exercise

ENJOYMEN

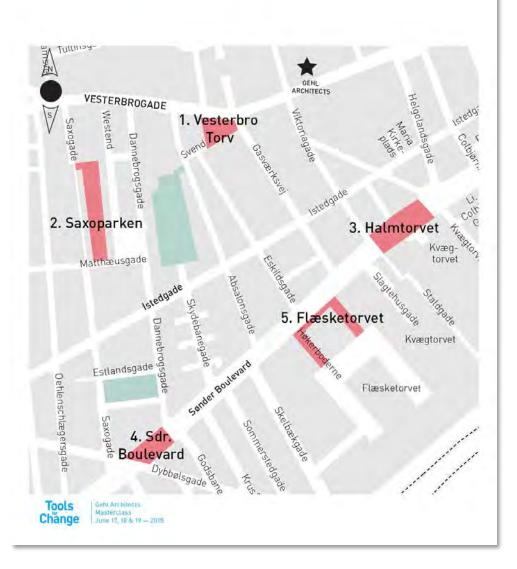
Dimensioned at human scale

Opportunities to enjoy the positive aspects of climate Aesthetic qualities + positive sensory experience

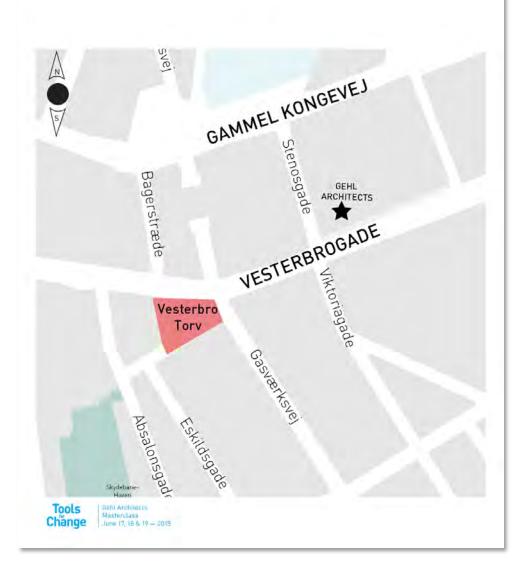
Tools Change

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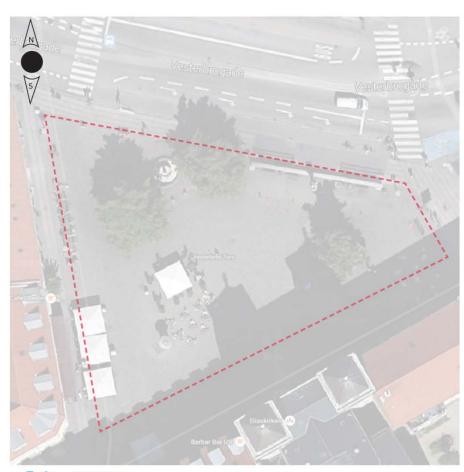
### Urban Safari 1 / Locations



## Urban Safari 1 / Vesterbro Torv

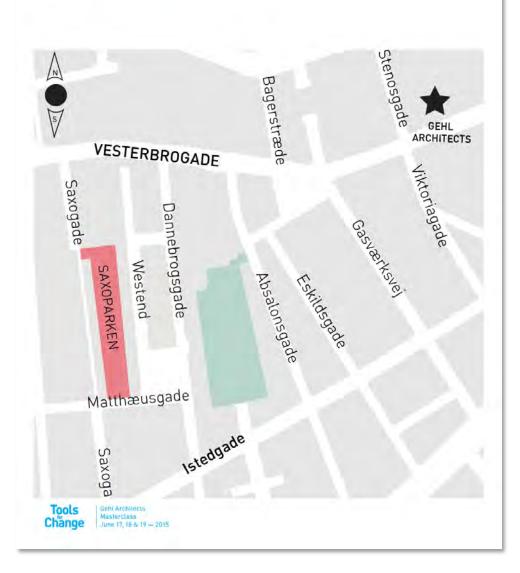


## Urban Safari 1 /Vesterbro Torv



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### Urban Safari 1 / Saxoparken



## Urban Safari 1 / Saxoparken



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## Urban Safari 1 /Halmtorvet

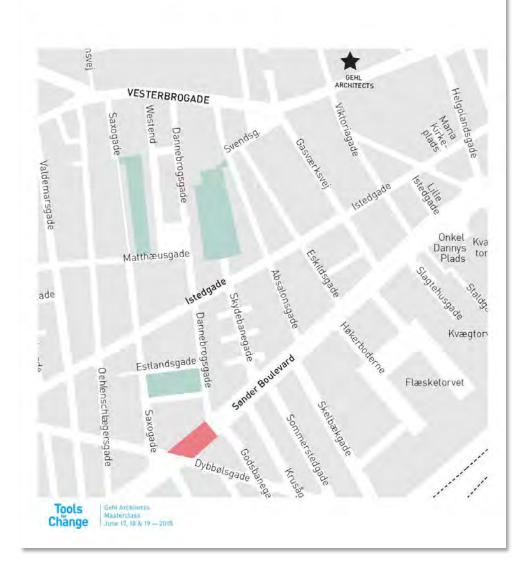


## Urban Safari 1 / Halmtorvet

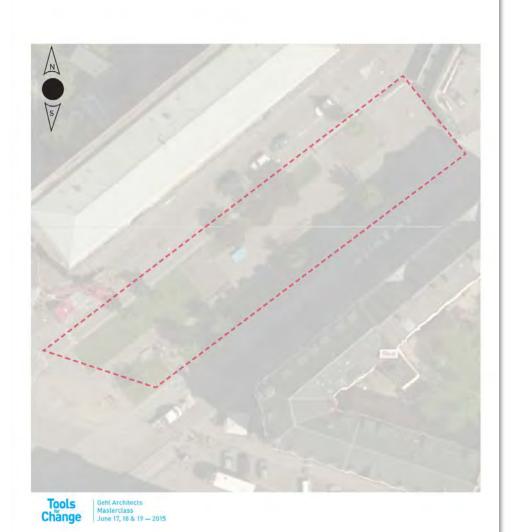


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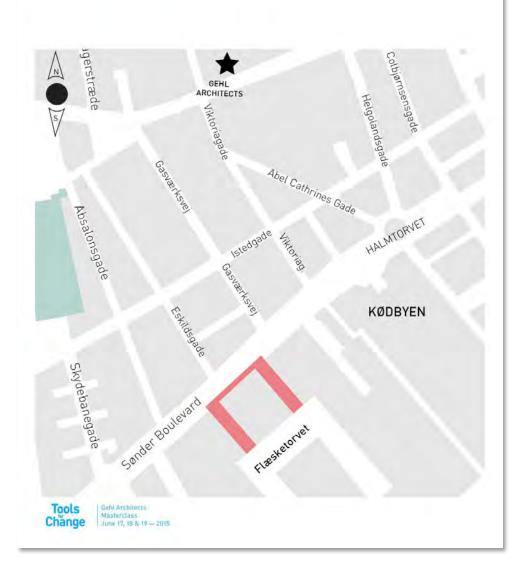
### Urban Safari 1 /Sønder Boulevard



## Urban Safari 1 / Sønder Boulevard



## Urban Safari 1 / Flœsketorvet



## Urban Safari 1 / Flœsketorvet



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# See You Again At 11.30 a.m